

Please adopt the appropriate rate and regulatory requirements to ensure full access and quality services to VRS. Research is very important, because sometimes we see choppy video while we use VRS. If we can get clear, smooth transmission, this would save us a lot of time because this would reduce unnecessary repetition and misunderstanding.

Additionally, the VRS program has greatly enhanced my job performance enabling me to make more phone contacts and conference calls more than ever. This telephone communication skill is critical to my executive career development and climbing opportunities. Thank you!

Thanks.